

	Issue number	Document number		Page
	6	PO1000		1 OF 1
Document owner	Board Directors	Approved By	CEO	
TITLE:	Quality Statement of Policy			

## Quality Policy

Neuven are a specialist neutral vendor, auditor and training provider in the temporary staffing market, supporting organisations which utilise agency labour or bank staff.

Our unique technology platforms revolutionise the way the temporary agency and direct engagement marketplace works while our compliance audits and training offer to protect our clients and improve suppliers' knowledge and as such, quality.

We take pride in being able to offer clients unrivalled quality of service evidenced by 100% client retention and continued growth.

All staff at Neuven acknowledge we can only achieve the above if we are all committed to quality. This is why this Quality Policy is explained to all people working for or on behalf of Neuven. All personnel within the company are responsible for the quality of their work.

Our quality management system (QMS) is based on international standard ISO 9001 and is externally certified. The QMS ensures we continue to meet and exceed the requirements of our clients, as well as legal and regulatory requirements. We are committed to continually improve the management system.

The QMS also drives improvements in effectiveness and efficiency of our processes to achieve sustainable long-term success for our clients, partners and us.



John Simmonds CEO